

Better services for citizens and businesses in the era of digitalization

March 22nd, 2019
Aeroklub, Uzun Mirkova 4, at 10:00h

AGENDA

Time

9.30 - 10.00	Arrival and registration
	Introductory remarks Branko Ružić , Minister for Public Administration and Local Self-government HE Thomas Schieb , Ambassador, Federal Republic of Germany
10.00 - 10.30	Welcome word Alexandra Hilbig , Project leader, GIZ
	Panel 1: Better services for citizens - preconditions and challenges
	Moderator: Zoran Stanojević , journalist, RTS, National Broadcasting Corporation Panelists: Natalija Pavlović Šiniković , assistant minister for good governance, Ministry of Public Administration and Local Self-Government; Prof. Dobrosav Milovanović , Faculty of Law, University of Belgrade; Stevo Đuranović , judge, Administrative Court; Marija Lukić , project manager, Improvement of administrative efficiency and effectiveness at the local level, Standing Conference of Towns and Municipalities; Prof. Ana Pavlovska Daneva , Faculty of Law "Iustinianus Primus", Skoplje
10.30 - 12.00	Discussion
12.00 - 12.30	Coffee break
	Panel 2: Optimization of business procedures and digitalization perspective – success factors
	Moderator: Vesna Damjanić Branković , journalist, RTS, National Broadcasting Corporation Panelists: Svetlana Jovanović , senior advisor for IT & eGovernment, Office of the Prime Minister; Bojana Tošić , director of Public Policy Secretariat; Mihailo Jovanović , director, Office for Information Technologies and eGovernment; Goran Kovačević , director of GOMEX and Vice President of the managing board NALED; Juhani Lemmik , expert for better service delivery, Estonia;
12.30 - 14.00	Discussion and conclusions End of the conference
14.00	Cocktail lunch



Bolje usluge za građane i privredu u eri digitalizacije

22. mart 2019. g.
Aeroklub, Uzun Mirkova 4, 10.00 časova

DNEVNI RED

Vreme

9.30 - 10.00	Dolazak i registracija učesnika
	Uvodna obraćanja Branko Ružić , Ministar državne uprave i lokalne samouprave Nj.E. Tomas Šib , Ambasador Savezne Republike Nemačke u Srbiji
10.00 - 10.30	Pozdravna reč Alexandra Hilbig , Vođa projekta, GIZ
	Panel 1: Bolje usluge za građane - preduslovi i izazovi
	Moderator: Zoran Stanojević , novinar RTS-a Učesnici panela: Natalija Pavlović Šiniković , pomoćnica ministra za dobru upravu, Ministarstvo državne uprave i lokalne samouprave; prof. Dobrosav Milovanović , Pravni fakultet Univerziteta u Beogradu; Stevo Đuranović , sudija, Upravni sud; Marija Lukić , projektna menadžerka za unapređenje usluga na lokalnu, Stalna konferencija gradova i opština; prof. Ana Pavlovska Daneva , Pravni fakultet "Iustinianus Primus", Skoplje
10.30 - 12.00	Diskusija
12.00 - 12.30	Pauza za kafu
	Panel 2: Optimizacija procedura za poslovanje i perspektive digitalizacije - preduslov za uspeh
	Moderator: Vesna Damjanić Branković , novinarka RTS-a Svetlana Jovanović , viša savetnica za IT i e-upravu, Kabinet predsednice Vlade Srbije; Bojana Tošić , direktorka Republičkog sekretarijata za javne politike; Mihailo Jovanović , direktor, Kancelarija za informacione tehnologije i e-upravu; Goran Kovačević , direktor GOMEX-a i potpredsednik UO NALED-a; Juhani Lemmik , stručnjak za unapređenje usluga uprave, Estonija
12.30 - 14.00	Diskusija i zaključci Kraj konferencije
14.00	Koktel ručak

Sprovedeno od strane:

